

In Pursuit of Excellence

Excellence comes from each staff member grappling with problems conjointly, evolving a team willingness to change and providing support for that change. So I ask, Can you have an island of excellence? I don't ask you to work harder. I think most of us are working as hard as we can work. The question is, Can I work more effectively? Excellence lies in the depth and awareness and empathy we're able to generate in work. The helping relationship is a partnership as I see it.



William C. Morse, 1987